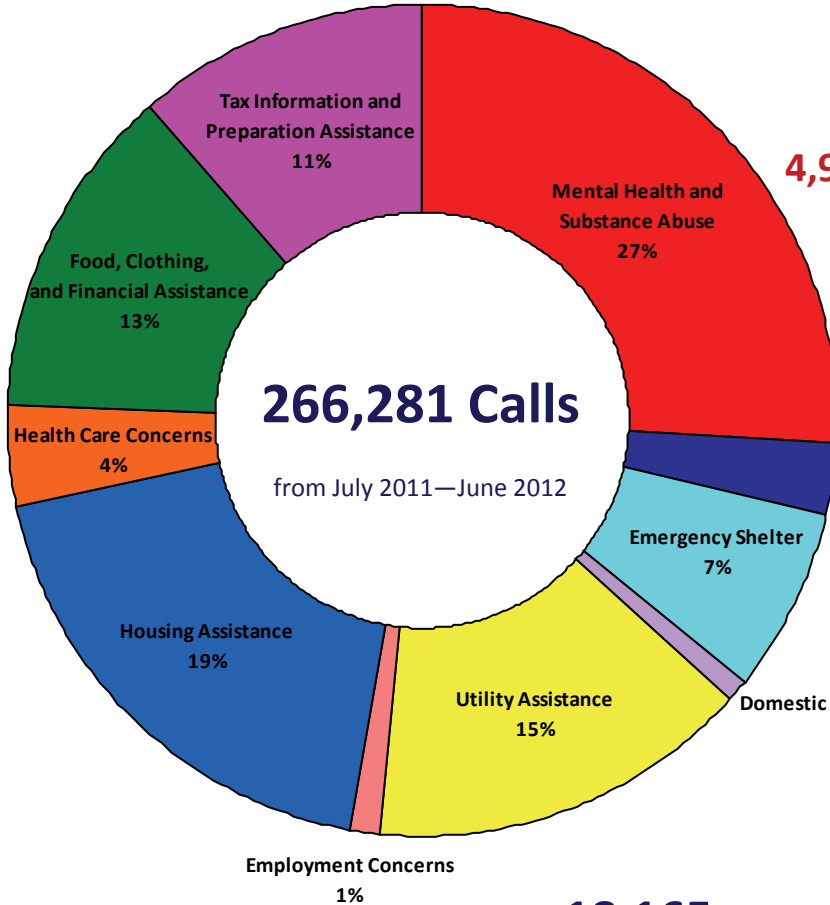


**8,049** families looking for **Food Pantries**



**4,936** in need of **Professional Counseling**

**1,287** searching for **Substance Abuse treatment**

**1,797** calls about **Suicide**

Suicide and Crisis Intervention  
3%

**8,712** people in need of immediate **shelter**

**967** are dealing with an **abusive spouse or partner**

Domestic Violence Shelter and Support  
1%

**1,674** need help paying for **medical bills or prescriptions**

**18,165** either at risk or already have a **utility service** shut off

Demographic Breakdown\*

Race/Ethnicity	
Asian	448
Black/African American	34,259
Hispanic/Latino	708
Other	769
White/Caucasian	15,033

Gender	
Female	105,236
Male	35,345

Age	
0-12	117
13-17	495
18-24	3,092
25-29	5,040
30-39	12,800
40-49	11,968
50-59	9,082
60-69	6,997
70 and older	2,242

\*Data based on callers who agree to share their demographic information

Trending Information

Notable changes in caller inquiries since last year...

- Mental Health and Substance Abuse ↑ 21%
- Tax Preparation Assistance ↑ 214%
- Emergency Shelter ↑ 2%
- Health Care ↓ 23%
- Employment ↓ 34%

# 2-1-1 Maryland

## Fiscal Year 2012 Report

2-1-1 is supported in part by:

