



FOR IMMEDIATE RELEASE
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2-1-1 Maryland Appoints Chief Executive Officer

BALTIMORE, MARYLAND—Joshua B. Pedersen, of Frederick, Maryland, recently accepted the position of Chief Executive Officer of 2-1-1 Maryland and will officially begin in April 2016.

Pedersen replaces transitioning Executive Director, James Macgill, who has worked with the organization since 2012. Macgill led 2-1-1 during a significant growth period where requests for help increased to more than 320,000 calls annually.

Pedersen brings with him previous 2-1-1 experience. In 2001, he led the design and implementation of the 2-1-1 system for the State of Utah and has recently served on the Board of Directors of 2-1-1 Maryland, Inc. Pedersen has been CEO of United Way of Frederick County since 2010.

“2-1-1 is excited to welcome Josh as our new Executive. We believe our State will benefit from his experience as we work to connect more people to the help they need through 2-1-1,” Patricia Lambert said. Lambert, serves a Chair of the 2-1-1 Board of Directors. “Pedersen brings the ideal blend of experience and enthusiasm to lead 2-1-1 across our State and his work will translate into more people accessing critical human services.”

In addition to his 2-1-1 experience, Pedersen serves on the Governor’s Commission on Service and Volunteerism, the Maryland Nonprofits Board of Directors, the Frederick County Local Management Board, the Frederick County Health Care Coalition Board of Directors and the Rotary Club of Carroll Creek Board of Directors. Prior to moving to Maryland, Pedersen worked for the Utah Food Bank and United Way of Northern Utah.

“Information is empowering and I’m thrilled to join the 2-1-1 system where we can provide critical information and resources to more residents of our State.” Pedersen said. “The first chapter of every success story in Maryland usually begins with a phone call for help to 2-1-1. I am proud to be a part of a system where we help people get connected so they can begin their path to self-sufficiency.”

The mission of 2-1-1 Maryland, Inc is to connect citizens to health and human resources at any time. 2-1-1 is Maryland’s toll-free number and part of a national network that simplifies access to the complex array of every public and private nonprofit health and human service organization. When Marylanders call 2-1-1, they reach one of four Maryland-based independent call centers specialized in connecting callers to resources. Maryland’s 2-1-1 service is a unique private-public partnership that operates 24/7 and can respond in 150+ languages. For more information or to make a donation, visit www.211md.org.

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