THE CENTRAL CONNECTOR TO ESSENTIAL RESOURCES

What We Do

ONE-POINT access that CONNECTS those with unmet needs with ESSENTIAL resources throughout the state

ONE-POINT CONNECTION
LISTEN
IDENTIFY NEEDS
LOCATE RESOURCES
FOLLOW-UP CALL

Why Partner with Us?

211, PRESS 1 CRISIS HOTLINE
Utilize Maryland’s crisis hotline for calls, texts and chats related to substance use and mental health.

CALL, TEXT & WEB CHAT SERVICES 24/7/365
Professionally trained information referral and crisis specialists.

MOST COMPREHENSIVE STATEWIDE DATABASE FOR UNMET NEEDS
Gain insights on diverse population segments.

CUSTOMIZABLE PUSH-ALERT TEXTING PLATFORM
Connect on-demand with customers, clients and constituents.

CALL 211 or TEXT 898-211

more than 499K CALLS, TEXTS AND WEB CHATS FY 2021

CONNECTIONS MADE
154K housing/utilities
40K suicide & crisis
28K food assistance
205K push-alert subscribers